

► Management consultation

The Yokohama Chamber of Commerce and Industry (YCCI) offers and provides information and advice on all types of human resources and employee relations issues. Such advice can be obtained through one-on-one consulting sessions or by phone, fax or email. Consultations with professionals such as lawyers, CPAs, and other experts are also available upon request.



► Human resources development



The Yokohama Chamber of Commerce and Industry (YCCI) offers and sponsors a comprehensive range of vocational qualification and business development seminars/lectures that address the needs of businesses at every level. These seminars/lectures are available in various areas of daily business operations, including organizational behaviors, financial management, and overall business development.

The Chamber also conducts a variety of official criterion-referenced exams for workers and residents. We assist them in equipping their staff with the skills they need to succeed. By offering them personal and professional development, we can help increase staff motivation, enhance the company's productivity, and promote employee loyalty. The current variety of the Chamber's official exams includes:

- Official Business Skill Test in Abacus Calculation
- Official Business Skill Test in Retail Sales
- Official Business Skill Test in Bookkeeping
- Official Business Skill Test in Color Coordination
- BATIC (Bookkeeping and Accounting Test for International Communication)
- Certification Test for Environmental Specialists (Eco Test)
- Certification Test for Housing Environment Coordinator for Elderly and Disabled People
- Japan Business Law Examination, etc.